## Benefits

- Provides dedicated long-term on-site staff augmentation

- Highly trained expert implements best practices tailored to specific environments

- Frees up internal resources to manage other projects

- Expedites product deployment and ensures immediate ROI

- Mitigates risk immediately and brings environment to a state of prevention

- Long-term solution strategy and maintenance

2018	2019	2020	2021
1.66MM	2.2MM	2.75MM	3.5MM
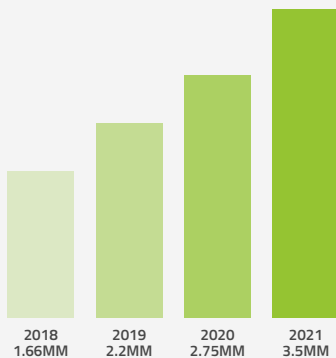
Cybercrime will more than triple the number of unfilled cybersecurity jobs, which is predicted to reach 3.5 million by 2021.

Source: 2017 Cybersecurity Jobs Report, Cybersecurity Ventures

CYLANCE

+1-877-97DEFEND
proservices@cylance.com
www.cylance.com/consulting
400 Spectrum Center Drive
Irvine, CA 92618

Companies are driven to reduce costs and improve operational efficiencies through technological innovation. This has translated into a growing number of IT projects on which success or failure can hinge on the ability to complete these projects on time, within budget, and to specification. For customers with complex environments or minimal staff to manage an implementation or lengthy rollout process, the process can be overwhelming for even the most experienced security team.

That's where ThreatZERO Resident Expert services can help. When customers hire a Resident Expert, they get a **long-term, highly-trained staff augmentation resource to deploy, manage, and operationalize CylancePROTECT® and CylanceOPTICS™** – helping them get to a state of prevention.

CYLANCE™ ThreatZERO

Service Overview

A ThreatZERO Resident Expert provides:

- On-site consulting
- Project planning and engagement management
- Deployment and configuration
- Legacy AV rip and replace
- Best practices knowledge transfer and training
- Handling of all malware
- Handling of all potentially unwanted programs (PUPs)
- Weekly implementation progression review meetings

- Policy and zone development
- Movement to Auto Quarantine mode
- Memory protection and exclusion development
- Script and application control
- Full operationalization of CylancePROTECT and CylanceOPTICS
- Augmentation of existing security staff to support prevention and threat hunting operations
- Review and implementation of solutions to critical security use cases within the environment

Once the organization has achieved protection status, the Resident Expert will provide the expert staffing needed to maintain a state of prevention through:

- Weekly technical and executive status briefing and trending report delivery
- Solution operational support
- Product optimization and ongoing security recommendations

- Troubleshooting and on-site support
- Management of CylancePROTECT and CylanceOPTICS software upgrades
- Operationalization of new features

Ensure your environment stays in a state of prevention with dedicated on-site resources. Contact Cylance Consulting or your technology provider for details.