Benefits

- Provides awareness of the prevention status of the CylancePROTECT® environment

- Address new malware and PUP threats

- Review memory exploit and script control features

- Maintain agent status and versioning

- Understand and enable new features

- Environments remain in a state of *prevention*

The average time to detect a breach was estimated at 197 days with 69 days for mitigation.

Source: 2018 Cost of a Data Breach Report | Ponemon Institute

Cylance® believes that every great product should be backed by outstanding technical support. Leveraging ThreatZERO Services with CylancePROTECT brings organizations to a zero-threat level and moves environments into a state of *prevention*. Unfortunately, as new endpoints or applications are added, new CylancePROTECT features or agent versions are released, or technology refreshes occur, an environment's *prevention* status may become degraded.

To ensure environments never fall too far out of *prevention*, ThreatZERO Maintenance Plans provide an **ongoing care strategy that assesses and remediates any issues that arise, providing maximum security and continued return on investment.**

Service Overview

ThreatZERO Maintenance Plans offer:

ThreatZERO Report Card

Grading Scale:	Files Analyzed 463,289		
A = 95-100%			Overall Grade: 99.88%
B = 94-85%	A		
C = 84% or less			

Coverage Breakdown:

Category	# of Hosts/Files Under Category	Percentage of Category	Description
Malware	389/389	100%	The number of malware threats that have been quarantined
Potentially Unwanted Programs (PUPs)	1643/1643	100%	The number of PUPs that have been quarantined/removed or whitelisted
Auto-Quarantine	691/691	100%	The number of devices with Auto-Quarantine enabled for Unsafe an Abnormal threats
Memory Protection	691/691	100%	The number of devices using Memory Protection in Block or Terminate mode
Script Control	691/691	100%	The number of devices using Sript Control in Block mode
Asset Inventory	687/691	99.42%	The number of devices that have been online in the last 30 days
Upgrade Management	687/691	99.41%	The number of devices on either of the two most recent versions of CylancePROTECT

- Generation, delivery, and full review of the ThreatZERO HealthCheck Report

- Policy review showcasing best practices, suggested modifications, and further recommendations to re-establish prevention status

- Full malware status review during which threats are identified

- Full review of potentially unwanted programs (PUPs)

- Full review of memory exploit attempts and exclusions

- Full review of script control events and exclusions

- Thorough review of deployed agent version and update statuses

- Thorough review of new product features and upgrades

Clients are brought back to a state of zero active threats, and *prevention* is re-established.

Available Plans

ThreatZERO Maintenance Plans are available for either monthly or quarterly status checks.

- **Managed Prevention** combines ThreatZERO (Foundational) Services with a monthly/quarterly maintenance subscription (intended for *new* CylancePROTECT clients)

- **ThreatZERO Assurance** assists existing ThreatZERO clients in re-establishing their *prevention* status and maintaining that status moving forward through monthly/quarterly checks

Ensure your environment remains in a state of prevention by maintaining your prevention status. Contact Cylance Consulting or your technology provider for details on ThreatZERO Maintenance Plans.

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