



IT Policy Rules for Google Talk for BlackBerry Devices - **BETA**

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Overview

This document describes the IT policy rules that you can set on the BlackBerry Enterprise Server™ to manage the Google Talk for BlackBerry devices program.

IT policy rules for Google Talk for BlackBerry devices

You can manage the Google Talk for BlackBerry devices program using the following default IT policy rules on BlackBerry Enterprise Server version 4.0 or later.

Allow Public Google Talk Services	Policy group	Service Exclusivity
	Description	This rule specifies whether users can use the Google Talk for BlackBerry devices program.
	Default setting	TRUE
	Minimum requirements	<ul style="list-style-type: none"> • Java™-based device • BlackBerry Device Software version 3.6
	Usage	To prevent users from using the Google Talk for BlackBerry devices program, set this rule to FALSE.
Allow Public IM Services	Policy group	Service Exclusivity
	Description	This rule specifies whether users can use retail instant messaging programs on their BlackBerry devices.
	Default setting	TRUE
	Minimum requirements	<ul style="list-style-type: none"> • Java-based device • BlackBerry Device Software version 3.6
	Usage	<p>To restrict users to using enterprise instant messaging programs if they are available, set this rule to FALSE.</p> <p>Note: All retail instant messaging programs that Research In Motion® released after the creation of this policy are designed to respect this IT policy.</p>

Note: If you set the Allow Public Google Talk Services IT policy and users download the Google Talk for BlackBerry devices program, the Google Talk for BlackBerry devices icon remains on the Home screen. If users attempt to sign in, a message appears on their BlackBerry® device that indicates that they cannot use Google Talk for BlackBerry devices.

Importing custom IT policy rules

Custom IT policy rules in the Service Exclusivity Policy group can be added to

- BlackBerry Enterprise Server version 3.6 or later for Microsoft® Exchange

Custom IT policy rules in the Service Exclusivity Policy group cannot be added to

- BlackBerry Enterprise Server for IBM® Lotus® Domino®
- BlackBerry Enterprise Server for Novell® GroupWise®

To add custom IT policy rules to the BlackBerry Enterprise Server, import an IT policy template file that contains Structured Query Language (SQL) commands. See the appendices at the end of this document for sample IT policy template files.

Deleting the Google Talk for BlackBerry devices program

See the *Google Talk for BlackBerry Devices Version 1.0 User Guide* for more information about deleting the Google Talk for BlackBerry devices program.

Related resource

See the *BlackBerry Enterprise Server Administration Guide* for more information on importing the IT policy template file to the BlackBerry Enterprise Server.

Appendix A

IT policy template for BlackBerry Enterprise Server version 4.0

```
/*
 * BlackBerry Enterprise Server ITPolicy Template
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 *
 */
USE "_DATABASENAME_"
set nocount on
GO

IF NOT EXISTS( SELECT * FROM ITPolicyTemplate2 WHERE
ITPolicyItemTag=101 AND ITPolicyItemSubTag=0 )
BEGIN
    INSERT INTO ITPolicyTemplate2 ( ITPolicyItemTag,
ITPolicyItemSubTag, ITPolicyItemName ) VALUES( '101','0','' )
END

UPDATE ITPolicyTemplate2 SET ITPolicyItemName='Service Exclusivity
Policy Group', ITPolicyItemDescription='Service Exclusivity Policy
Group', ITPolicyItemType=-1, ITPolicyItemMinValue=0,
ITPolicyItemMaxValue=0, ITPolicyItemDestination=0,
ITPolicyItemUIMask=2, ITPolicyItemData='' WHERE ITPolicyItemTag=101 AND
ITPolicyItemSubTag=0
GO

IF NOT EXISTS( SELECT * FROM ITPolicyTemplate2 WHERE
ITPolicyItemTag=101 AND ITPolicyItemSubTag=6 )
BEGIN
    INSERT INTO ITPolicyTemplate2 ( ITPolicyItemTag,
ITPolicyItemSubTag, ITPolicyItemName ) VALUES( '101','6','' )
END

UPDATE ITPolicyTemplate2 SET ITPolicyItemName='Allow Public IM
Services', ITPolicyItemDescription='Specify whether other any public IM
services are permitted on the BlackBerry device.||Set this rule to
False to force all messaging activity through Enterprise editionsif
available. This policy will be respected by all RIM public IM services
released after the creation of this policy. Yahoo Messenger 1.0 was
released prior to the creation of this policy and must be controlled
independently.||If you do not set this rule, a default value of True
will be used.||This rule applies only to Java-based BlackBerry devices
version 3.6.0 and higher.', ITPolicyItemType=0, ITPolicyItemMinValue=0,
ITPolicyItemMaxValue=0, ITPolicyItemDestination=0,
ITPolicyItemUIMask=2, ITPolicyItemData='' WHERE ITPolicyItemTag=101 AND
ITPolicyItemSubTag=6
```

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GO

```
IF NOT EXISTS( SELECT * FROM ITPolicyTemplate2 WHERE  
ITPolicyItemTag=101 AND ITPolicyItemSubTag=7 )
```

```
BEGIN
```

```
    INSERT INTO ITPolicyTemplate2 ( ITPolicyItemTag,  
ITPolicyItemSubTag, ITPolicyItemName ) VALUES( '101','7','' )
```

```
END
```

```
UPDATE ITPolicyTemplate2 SET ITPolicyItemName='Allow Public Google Talk  
Services', ITPolicyItemDescription='Specify whether other public Google  
Talk services are permitted on the BlackBerry device.||Set this rule to  
False to force all messaging activity through Enterprise edition if  
available.||If you do not set this rule, a default value of True will  
be used.||This rule applies only to Java-based BlackBerry devices  
version 3.6.0 and higher.', ITPolicyItemType=0, ITPolicyItemMinValue=0,  
ITPolicyItemMaxValue=0, ITPolicyItemDestination=0,  
ITPolicyItemUIMask=2, ITPolicyItemData='' WHERE ITPolicyItemTag=101 AND  
ITPolicyItemSubTag=7
```

```
GO
```

Appendix B

IT policy template for BlackBerry Enterprise Server version 3.6

```

/*
 * BlackBerry Enterprise Server ITPolicy Template
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 *
 */
USE "_DATABASENAME_"
set nocount on
GO

/* Delete all the rows in the table to be updated or removed. */
/* (Note: maintain SQL command format when adding new items to this
list.) */

DELETE FROM ITPolicyTemplate2 WHERE( ITPolicyItemTag = '101' AND
ITPolicyItemSubTag = '0' )

DELETE FROM ITPolicyTemplate2 WHERE( ITPolicyItemTag = '101' AND
ITPolicyItemSubTag = '6' )

DELETE FROM ITPolicyTemplate2 WHERE( ITPolicyItemTag = '101' AND
ITPolicyItemSubTag = '7' )

GO

INSERT INTO ITPolicyTemplate2 VALUES( '101','0','Service Exclusivity
Policy Group','Service Exclusivity Policy Group','-
1','0','0','0','0','2','' )

INSERT INTO ITPolicyTemplate2 VALUES( '101','6','Allow Public IM
Services','Specify whether other any public IM services are permitted
on the BlackBerry device.||Set this rule to False to force all
messaging activity through Enterprise editionsif available. This
policy will be respected by all RIM public IM services released after
the creation of this policy. Yahoo Messenger 1.0 was released prior to
the creation of this policy and must be controlled independently.||If
you do not set this rule, a default value of True will be used.||This
rule applies only to Java-based BlackBerry devices version 3.6.0 and
higher.','0','0','0','0','2','' )

INSERT INTO ITPolicyTemplate2 VALUES( '101','7','Allow Public Google
Talk Services','Specify whether other public Google Talk services are
permitted on the BlackBerry device.||Set this rule to False to force
all messaging activity through Enterprise editionif available.||If you
do not set this rule, a default value of True will be used.||This rule
applies only to Java-based BlackBerry devices version 3.6.0 and
higher.','0','0','0','0','2','' )

```

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