



Google Talk for BlackBerry Devices

Version 1.0 - Beta

User Guide

Beta documentation. Content and software are subject to change.

Google Talk for BlackBerry Devices Version 1.0 - Beta User Guide

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Google Talk for BlackBerry devices

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About Google Talk for BlackBerry devices program

You can use the Google Talk for BlackBerry devices program to communicate with other Google Talk™ users using your BlackBerry® device. To use the Google Talk for BlackBerry devices program, you must have Google Talk for BlackBerry devices installed on your BlackBerry device and you must have a Google Talk user name and the Google Talk for BlackBerry devices program installed on your BlackBerry device.

Your Google Talk user name is the portion of your Gmail™ address before the at sign (@). To get a Gmail account, you must have a United States based SMS-compatible phone number or a contact, or Friend, must invite you. Visit mail.google.com for more information about Gmail.

If you are signed in to Google Talk on your computer and on your BlackBerry device, and you reply to a Google Talk message on your BlackBerry device, subsequent messages for that conversation are sent to your BlackBerry device.

Note:

You can send and receive email messages and use other programs on your BlackBerry device while the Google Talk for BlackBerry devices program is open. An alert appears in the BlackBerry device status section of the screen when you receive a new instant message.

Sign in to the Google Talk for BlackBerry devices program

1. On the Home screen, click the **Google Talk** icon.
2. Type your Google Talk user name and password.
3. Perform one or more of the following actions:
 - To avoid typing your password each time you sign in, select the **Save Password** check box.
 - To set your BlackBerry device to sign in to Google Talk automatically each time that you start the device, select the **Automatically sign me in** check box.
4. Click **Sign-in**.

Note:

If you forget your Google Talk user name or password, visit www.google.com/support/talk.

Related topic

[About Google Talk for BlackBerry devices program](#)
(See page 7.)

Sign out of the Google Talk for BlackBerry devices program

On the Friends list screen, click the trackwheel. Click **Sign-out**.

Note:

When you sign out of the Google Talk for BlackBerry devices program, you do not receive Google Talk messages on your BlackBerry device. If you sign out without closing existing conversations, you can access the conversations the next time that you sign in to the Google Talk for BlackBerry devices program.

Close the Google Talk for BlackBerry devices program

On the Friends list screen, click the trackwheel. Click **Close**.

Notes:

When you close the Google Talk for BlackBerry devices program, existing conversations remain active, and you can still receive Google Talk messages. In the BlackBerry device status section of the screen, a bubble icon indicates that a new Google Talk message has arrived.

Conversations remain active when you turn off, reset, or remove the battery from the BlackBerry device.

Delete the Google Talk for BlackBerry devices program

1. In the BlackBerry device options, click **Applications**.
2. Click the Google Talk for BlackBerry devices program.
3. Click **Delete**.

Friends

About the Friends list

Add a Friend

Delete a Friend

Block a Friend

View Friend information

Rename a Friend

Manage offline Friends

Manage blocked Friends

About the Friends list

The Friends list displays your individual contacts, or Friends. A Friend is an individual Google Talk user. If you are using Google Talk on your BlackBerry device, your BlackBerry device uses your standard Google Talk Friends list.

Add a Friend

On the Friends list screen, click the trackwheel. Click **Add a Friend**. In the **User name** field, type an email address to send an invitation to. Click **OK**.

Related topics

About the Friends list (See page 9.)

I cannot add a Friend. (See page 15.)

A Friend no longer appears in my Friends list. (See page 15.)

Delete a Friend

On the Friends list screen, click a Friend. Click **Delete Friend**. Click **Delete**.

Note:

If you delete a Friend from your Friends list, you are not deleted from that contact's Friends list.

Block a Friend

On the Friends list screen, click a Friend. Click **Block**.

Note:

To remove a Friend from your Blocked list, on the Friends list screen, click a blocked Friend. Click **Unblock**.

View Friend information

On the Friends list screen, click a Friend. Click **View Friend Info**.

Rename a Friend

On the Friends list screen, click a Friend. Click **Rename Friend**.

Manage offline Friends

1. On the Friends list screen, click the trackwheel.
2. Click **Options**.
3. Select the **Show Offline Friends** option.
4. Click the trackwheel.
5. Click **Change Option**.

6. Perform one of the following actions:
 - To show offline Friends, click **Yes**.
 - To hide offline Friends, click **No**.
 - To group offline Friends, click **Group**.
7. Click the trackwheel.
8. Click **Save**.
9. Click **Close**.

Related topic

A Friend no longer appears in my Friends list. (See page 15.)

Manage blocked Friends

1. On the Friends list screen, click the trackwheel.
2. Click **Options**.
3. Select the **Show Blocked Friends** option.
4. Click the trackwheel.
5. Click **Change Option**.
6. Perform one of the following actions:
 - To show blocked Friends, click **Yes**.
 - To hide blocked Friends, click **No**.
7. Click the trackwheel.
8. Click **Save**.
9. Click **Close**.

Related topic

A Friend no longer appears in my Friends list. (See page 15.)

Conversations

About conversations

Start a conversation

Open an existing conversation

End a conversation

Manage conversation history

View your calendar

About conversations

New conversations appear in the Google Talk for BlackBerry devices Conversations list and in the main messages list.

Start a conversation

On the Friends list screen, click a Friend. Click **Send IM**. Type a message. Press the **Enter** key.

Related topics

The text that I type sometimes changes after I type it. (See page 15.)

My BlackBerry device is not sending or receiving Google Talk messages. (See page 15.)

Open an existing conversation

On the Friends list screen, in the Conversations list, click a Friend. Click **Open Conversation**.

Note:

You can also open conversations from the main message list.

End a conversation

During a conversation, click the trackwheel. Click **End Conversation**.

Note:

To close the message screen without ending the conversation, click the trackwheel. Click **View Friend List**.

Manage conversation history

During a conversation, click the trackwheel. Click one of the following menu items:

- **Copy Conversation History**
- **Clear Conversation History**

View your calendar

During a conversation, click the trackwheel. Click **View Calendar**.

To find more information about using the calendar, in the calendar, click the trackwheel. Click **Help**.

Note:

To return to your conversation, press the **Escape** button.

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Availability status

Set your availability status

Set an availability alert

About notification profiles

Set a notification profile

Set your availability status

On the Friends list screen, click the trackwheel. Click **My Status**. Click a status. Click **OK**.

Set an availability alert

On the Friends list screen, click an offline Friend. Perform one of the following actions:

- To receive notification when the Friend is available, click **Alert Me**.
- To avoid receiving notification when the Friend is available, click **Clear Alert**.

About notification profiles

You can set notification options such as vibrate or tone for the Google Talk for BlackBerry devices program in the profiles list. The Google Talk Alert notification option specifies how you are notified when a Friend that you have set an availability alert for becomes available. The Google Talk New Message notification specifies how you are notified of incoming Google Talk messages.

Set a notification profile

1. In the profiles list, click a profile.
2. Click **Edit**.

3. Click a notification profile.
4. Click **Edit**.
5. Set the notification options.
6. Click the trackwheel.
7. Click **Save**.

Note:

For more information about notification profiles, in the profiles list, click the trackwheel. **Click Help**.

Related topics

[About notification profiles \(See page 13.\)](#)

[I am not being notified when Google Talk messages arrive. \(See page 15.\)](#)

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Troubleshooting

My BlackBerry device is not sending or receiving Google Talk messages.

I am not being notified when Google Talk messages arrive.

I cannot add a Friend.

A Friend no longer appears in my Friends list.

The text that I type sometimes changes after I type it.

My BlackBerry device is not sending or receiving Google Talk messages.

Verify that your BlackBerry device is connected to the wireless network.

See the printed documentation that accompanied your BlackBerry device for more information about wireless coverage levels.

I am not being notified when Google Talk messages arrive.

Verify that audible notification is set. In the profiles list, click the profile that is currently enabled. Set the notification option for Google Talk New Message to **Vibrate, Tone**, or **Vibrate+Tone**.

Verify that the notification volume is sufficiently loud.

I cannot add a Friend.

Verify that the email address to which you sent the invitation is correct.

A Friend no longer appears in my Friends list.

Verify that the group list that the Friend is in is not collapsed. To expand the group list, on the Friends list screen, click the group. Click **Expand**.

If you have set your BlackBerry device to hide offline Friends and the Friend is offline, the Friend does not appear in the Friends list.

See "Manage offline Friends" on page 9 for more information.

The text that I type sometimes changes after I type it.

If AutoText recognizes the key combination, it automatically replaces text that you type. To view and edit AutoText entries, in a conversation, click the trackwheel. Click **Edit AutoText**.

See the user guide that accompanied your BlackBerry device for more information about AutoText.

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