

# A<sup>3</sup> Mobile Solutions for Field Service

Antenna Software offers an integrated suite of vertically-focused mobile enterprise applications for field service management that maximize operational efficiency and profitability, increase customer satisfaction and improve competitive advantage. Antenna's A<sup>3</sup> for Field Service enables field service technicians to access and interact with essential information from enterprise systems using BlackBerry Wireless Handhelds.

Designed for the rigorous demands of service organizations, the Antenna A<sup>3</sup> solution provides direct access to customer and case-related information, giving mobile workers the ability to update critical service requests and manage activities directly from a BlackBerry Wireless Handheld. The result is increased employee productivity and decreased latency in the service cycle.

- Antenna Software provides robust mobile field service applications designed to extend enterprise systems including Siebel®, Amdocs ClarifyCRM, SAP®, Oracle® and other packaged or legacy systems to BlackBerry Wireless Handhelds.
- A<sup>3</sup> Mobile Solutions provide an integrated development platform to configure and customize mobile applications "over-the-air" without taking BlackBerry Wireless Handhelds out of the field and losing productivity.
- Antenna Software has more than 20 years of mobile enterprise expertise, with field-proven results with Fortune 500 customers.

## MOBILIZE YOUR FIELD SERVICE AND DISPATCH OPERATIONS

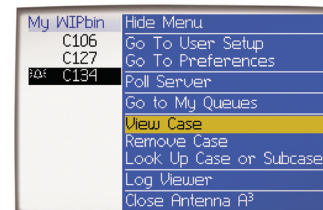
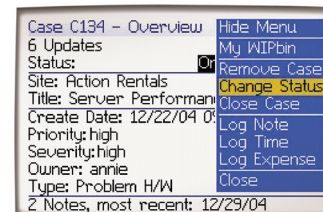
CRM - Field Service Automation  
and Dispatch Applications

### Antenna Software

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#### Vertical Specialization:

- Healthcare
- Manufacturing
- Utilities

#### Target Market Segment:

- Enterprise
- Small and Medium-Sized Businesses

