

# Aeroprise Mobile Gateway

The Aeroprise Mobile Gateway is used in conjunction with Remedy (a BMC product) and Heat (a FrontRange product) by Fortune 500 companies, government agencies, universities and other institutions. The Aeroprise solution is a wireless gateway used to enable robust mobile interaction with service management applications such as help desk, change management and asset management via BlackBerry. Accessing Remedy or Heat while mobile to keep your data up-to-date has never been easier.

The Aeroprise solution reduces support costs by improving productivity, increasing support data accuracy and extending the availability of service management applications out into the field where the work is being done. Quantifying a cost justification varies from organization to organization. Use experienced Aeroprise people to help you discover the return on investment in your environment.

- Extends service management-based applications wirelessly out to the field where the work is getting done.
- Further leverages existing IT investments in your Remedy or Heat and BlackBerry-related infrastructure.
- Takes advantage of the security built into your BlackBerry infrastructure.

## MOBILIZE YOUR FIELD SERVICE AND DISPATCH OPERATIONS

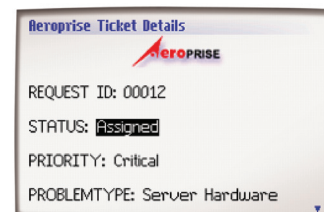
CRM - Field Service Automation and Dispatch Applications

### Aeroprise

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#### Vertical Specialization:

- Cross Industry

#### Target Market Segment:

- Enterprise
- Government

