



# BlackBerry Business Solutions for Home Care

IDEAL SOLUTIONS FOR  
IMPROVING QUALITY OF CARE  
AND PRODUCTIVITY

BlackBerry® Business Solutions are about much more than wireless email. They're about understanding and offering ways to improve everything from quality of care to cost control and HIPAA or PIPEDA\* regulatory compliance—whatever your challenge may be. BlackBerry Business Solutions are about wireless access to your critical information and communications through a combination of applications, services, peripherals and BlackBerry product offerings. They're about providing mobile workers with everything they need, right where they need it.

## Unify the people, processes and support systems required for home care.

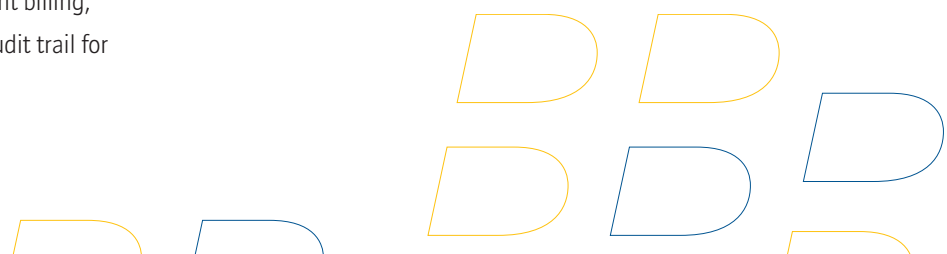
Home care is rapidly becoming the most important element of efficient and effective healthcare systems. Social and economic factors are dramatically changing care models. Aging populations and an epidemic of chronic diseases, along with escalating costs, diminishing human resources and concerns about quality of care and safety are all pushing care beyond hospitals and into the community.

Delivering services in the community decentralizes people, processes and support systems, however, making it more difficult for home care providers to satisfy payer organizations' increased demands for cost containment, transparent billing, timely electronic documentation and an accurate audit trail for service delivery.

## Receive and manage critical information and communications at the point of care.

To prosper, home care providers must prepare for this evolution of healthcare by implementing affordable solutions that can connect the disparate people, processes and information that make up their day-to-day operations at the agency and at the point of care.

BlackBerry Business Solutions for Home Care allow organizations to unify communication between case managers, therapists, social workers, nurses and healthcare aides (or personal support workers) and unleash the power of the information they collect using a secure, cost effective and easy to use BlackBerry smartphone.





## Improve the quality of care.

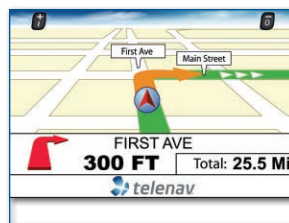
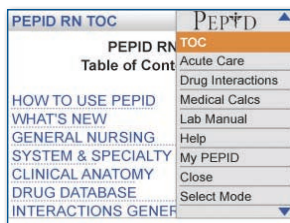
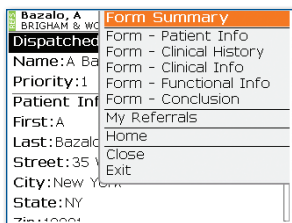
Your mobile workers want to spend more time doing what they're trained to do—care for people. They want tools that can help enhance their time with patients and increase the quality of care they provide. BlackBerry Business Solutions for Home Care help streamline practically every aspect of operations, including patient intake, resource management, scheduling, mileage tracking, data entry and billing processes, minimizing the amount of time that must be spent on administrative work. They also help ensure that each handoff between care workers goes smoothly and that the patient's status is communicated clearly and securely throughout the care process.

## Enhance the effectiveness of mobile care workers.

With BlackBerry Business Solutions, home care organizations can wirelessly push schedule changes, tasks and messages to mobile care workers in the community. With the ability to send over-the-air updates, home care providers can dynamically reschedule and reallocate appointments and resources. Using BlackBerry smartphones, care workers can manage task lists, phone clients and share patient update information with team members. GPS-enabled BlackBerry smartphones can also provide routing, mapping and turn-by-turn directions to help care workers find the quickest routes and arrive on time.

## Streamline the flow of information.

Home care organizations spend lots of time and effort inputting volumes of paperwork at the end of each day. Double entry is inefficient and can often introduce delays, inaccuracies and other errors. BlackBerry Business Solutions for Home Care can help improve data collection and quality. Home care workers can easily complete routine data entry tasks such as visit reports, clinical documentation and billing at the point of care. With the help of Bluetooth®-enabled accessories that enable barcode-scanning and digital writing, longer and more complex data entry tasks can be undertaken.



*Wireless access to patient records, data entry, decision support, scheduling and maps.*

## Take advantage of the same proven technology used by the world's leading service organizations.

You need to be innovative to prosper during the coming home care revolution. Imagine the efficiency and quality of care improvements you could make with wireless access to EHR information, dynamic scheduling, electronic data entry and GPS enabled mileage tracking. With BlackBerry Business Solutions for Home Care, your vision can become a reality.

Find out more about BlackBerry Business Solutions for Home Care, go to [www.blackberry.com/go/healthcare](http://www.blackberry.com/go/healthcare)

\* The BlackBerry® Enterprise Server allows BlackBerry smartphones to operate fully and effortlessly within a regulatory-compliant environment (HIPAA, PIPEDA etc.)

Features and applications may vary by device and carrier. Please check before purchasing.

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