

Getting started

BlackBerry paging is an add-on to the basic BlackBerry™ email service. You must be a subscriber to the BlackBerry Paging Service for these functions to work.

Note For security reasons, you must change your personal access code from the default. Refer to “Configuration” on page 3 for more information.

About paging personal identification numbers (PINs)

When you subscribe to BlackBerry paging, you will be provided with two paging numbers: a 7-digit paging PIN, and a 10-digit Internet paging PIN. Note that these are different from your BlackBerry PIN. The appropriate PIN will be specified in the corresponding sections below.

Sending a page

There are several ways to page someone from your BlackBerry handheld:

- Numeric dial-up
- Email
- World Wide Web
- TAP

Numeric dial-up paging

This is the most common paging method. Callers dial a toll-free number to reach the Basic or Enhanced paging service.

Using basic service

1. Dial **1-877-5PAGEBB** (1-877-572-4322) on a touch-tone phone.
2. After the welcome greeting, press **1**.
3. Enter your 7-digit paging PIN.
4. After the custom greeting, type a numeric message using the telephone keypad.

Using enhanced service

1. Dial your personal toll-free number on a touch-tone phone.
2. After the custom greeting, leave a voice message or type a numeric message with the telephone keypad.

Email paging

You can page someone over email using the address **[10-digit Internet Paging PIN]@pagebb.net**. Email pages will arrive on your BlackBerry handheld as a new message to which you cannot reply.

World Wide Web paging

Messages can be sent through a web interface. On the web site **www.blackberry.net**, click **Send a Page** and follow the on-screen instructions. Always use the 10-digit Internet paging PIN to page people over the web.

TAP

TAP is a protocol that enables messages to be delivered over a modem using special software on a computer. The TAP client must be configured according to the following parameters:

- Phone Parameters: 1-877-766-6670
- Modem Parameters:

Data Rate: 2400
Data Bits: 7
Parity: E
Stop Bits: 1

Use the 7-digit paging PIN when specifying the recipient.

Receiving a page

Pages are received directly on your BlackBerry handheld, and are not redirected from your desktop email program. This means that you will not see incoming pages in your desktop email Inbox. Pages are 1-way and can not be replied to from your handheld.

Using the basic service

To receive numeric messages using the basic paging service, ensure that you are in a wireless coverage area, and pages will be delivered to your handheld promptly after they are sent.

Using the enhanced service

If you subscribe to the enhanced paging service, you can receive both numeric and voice mail messages to your paging account. The message **NEW VOICEMAIL** will be sent to your handheld when a new voicemail message has been recorded in your paging mailbox.

To listen to voicemail messages:

1. Dial your personal toll-free pager number on a touch-tone phone.
2. During your custom greeting, press **0** on the phone keypad.
3. Enter your access code. (You will receive a default access code in a welcome message when your account is activated).
4. Use the following phone keypad commands to manage messages in your paging mailbox.

2	Delete last message
3	Listen to newest message
4	Listen to oldest message
5	Replay message
6	Play all messages
7	Play time and date of messages
9	Restore deleted messages
0	Skip back two to five seconds
*	Help menu

Message size

Pages are limited to a 200-character maximum. Messages that exceed this length will be truncated before they are delivered to your handheld.

Coverage

Your BlackBerry can be paged whenever it is in a wireless coverage area. If you are out of a wireless coverage area, incoming messages are stored on the BlackBerry network and forwarded to your handheld when you return to an area of wireless coverage.

Configuration

Your paging service can be customized with a secure access code and, depending on the service purchased, a personal greeting.

To configure your account:

1. Dial your pager number on a touch-tone phone.
2. During your greeting, enter **0** using the phone keypad.
3. Enter your access code.
4. Use the following phone keypad commands to configure your paging service.

1, 1	To change personal greeting
3, 0	To start recording
1	To stop recording
4, 0	To play greeting
1, 7	To type access code menu
3	To change access code (four to eight digits long)
#	To confirm new access code
4	To play back to access code

Notification on the handheld

Your BlackBerry handheld enables you to control how you are notified of incoming pages and important messages. Upon receipt, pages are flagged as “priority,” indicated by an exclamation mark beside the page in the message list. Your BlackBerry options can be configured to notify you of only these priority messages.

To be notified of priority messages only, including pages, perform the following on your handheld:

1. On the Home screen, click the **OPTIONS** icon. The Device Options screen appears.
2. Click **Notify**. The Notify screen appears.
3. In the **Level 1 Notify Only** field, press **SPACE** to change the setting to **Yes**.
4. Click the trackwheel to view the menu. Click **Save Options**.

If you set the **Level 1 Notify Only** field to **Yes**, you will be notified of incoming pages and priority-marked messages only. To learn how to mark the importance of incoming messages, see the BlackBerry *Handheld User Guide*.

Note If you have set the **Consider PIN Level 1** field to **Yes**, you will also be notified of incoming PIN messages.

Organizing your pages

You can create customized searches to help you find specific messages on the Messages screen. You can save the terms of your search and assign them a shortcut key for future use. By creating a search specifically for incoming pages, you will easily be able to find all the of the paging messages in your message list.

To create a customized search to display your pages, perform the following tasks:

1. On the **Home** screen, click the **SEARCH MESSAGES** icon. The Search Messages screen appears.
2. In the **Name** field, type **BlackBerry**.
3. In the **In** field, press **SPACE** to select **From**.
4. In the **Show** field, press **SPACE** to select **Received**.
5. Click the trackwheel to view the menu. Click **Save Search**.
6. In the **Title** field, type a title.
7. In the **Shortcut Key** field, type a letter.
8. Click the trackwheel to view the menu. Click **Save**.

You now have a customized search for paging messages. On the Messages screen, press **ALT** and the shortcut key that you defined in your search. Your paging messages will appear. To view all of your messages, press **BACKSPACE**.

Support

Support is available by calling 1-877-BLK-BERRY, or by emailing support@blackberry.net.