

Training Qualification FAQs

Assessment

How many questions will there be on the assessment?

The number of questions on an assessment are subject to change due to new product releases, and at the discretion of BlackBerry's Accreditation Training program requirements. Most assessment exams contain 10-20 questions and vary by exam depending on the product.

I attended an ILT session with an Authorized Training Partner and I failed an assessment, how long do I need to wait in order to re-take the assessment exam?

If a candidate does not achieve a passing score on an assessment exam, the candidate must wait 5 days before retaking the assessment.

How do I book a re-assessment?

Contact your Account Manager to book with one of our Authorized Training Partners or send an email to BlackBerryTraining@BlackBerry.com.

Accreditation Path

How to book a seat for a Partner Accreditation Open Session?

1. Visit the [Partner Accreditation Open Session Calendar](#) to see available sessions.
2. Email BlackBerryTraining@BlackBerry.com to request a Partner (or Partners) be added to a session.
3. BlackBerry Training will respond within 48 hours, and work with you to gather all necessary details for registering the Partner(s).

How to access online components of an Accreditation Path?

1. Log into [BlackBerry Universe](#).
2. Select "Technical Accreditation" and search for the accreditation program you are completing (Example: BlackBerry Systems Integration Professional), then search for the online course requirements.

Note: All ILT assessments are hidden until confirmed with the BlackBerry Training team. All ILT assessments must be proctored by an Authorized Training Partner.

Instructor Led Training

Who delivers BlackBerry's Instructor Led training?

BlackBerry's instructor led training is delivered by our global network of qualified ATP (Authorized Training Partners). Full listing can be found on our webpage [here](#).

I will be attending an Instructor Led Training session with an Authorized Training Partner, are there any pre-course activities I should complete?

The Authorized Training Partner will send an email communication explaining the completion process of all Web Based Training modules, including downloading of all student materials that will be used during the class.

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Accreditation Requirements

I'm an existing Partner, do I need to complete these accreditation requirements?

Existing Partners requesting a modified training plan need to qualify through a validation process. You must complete the Qualification Submission Form to initiate your request.

Note: Qualification submission form is at this link: https://www.blackberry.com/blackberrytraining/web/TrainingMenus/ATP_Submission_Form/index.html

Authorized Training Partner

I have additional questions that have not been fully answered for me by the ATP, who can I contact to get more information?

Please engage the BlackBerry Training team at BlackBerry BlackBerryTraining@BlackBerry.com including your name, company name and email address and we will respond to you within 48 hours.

Once a candidate is accredited does this mean my company achieves Authorization?

Accreditation is one element of a Partners authorization. Please see the BEPP for Solutions Providers Program Description for full details.

