

BlackBerry AtHoc Cloud Integration Professional

The technical accreditation training plan for the BlackBerry AtHoc Cloud Integration Professional includes a blend of videos and instructor-led training. This training must be completed through BlackBerry Universe and one of BlackBerry's Authorized Training Partners and will take approximately 2.5 business days to complete, including online work to be done in advance of the instructor led courses. All assessments must be proctored through one of BlackBerry's Authorized Training Partners.

This course is best suited for members of Partner teams who have completed BlackBerry AtHoc Sales / Value training course and are preparing to configure BlackBerry AtHoc hosted systems sold to customers. There is no requirement for partner personnel attending this course to have attended the Sales/Value training, but they should have access to the Partner's BlackBerry AtHoc Virtual Private System delivered to the Partner following that course.

To successfully achieve the Accreditation for BlackBerry AtHoc Cloud Configuration Professional you must complete all training and assessment requirements listed in the charts below.

Videos (Pre-Work)

Training Module	Course Code	Duration	Description
Startup Guide	71V-00439-123	1 Hour, 6 Min	This course helps new users get started with their BlackBerry AtHoc system.
Admin Lesson – Placeholders	71V-61242-123	12 Minutes	In this video Administrators are shown how to create, utilize and manage Placeholders.
Admin Lesson – Alert Templates	71V-61243-123	24 Minutes	This video provides instructions for completing the necessary fields to create an Alert Template.
Admin Lesson – Alert Folders	71V-61244-123	4 Minutes	In this video Alert Folders are explained while instructions are provided for creating and maintaining Alert Folders.
Admin Lesson – User Attributes	71V-61248-123	14 Minutes	In this video Administrators are introduced to User Attributes. Administrators will learn how to create and utilize user attributes.
Admin Lesson – Managing Operators	71V-61249-123	11 Minutes	In this video you will learn how to manage Operators within the Management System.
Operator Lesson – User Import/Export	71V-61230-123	8 Minutes	In this video you will learn how to import and export end-users.
Admin Lesson – Hierarchy Builder	71V-61250-123	5 Minutes	In this video, Administrators will learn how to use the Hierarchy builder (point and click).
Mobile App - MA 101 Notes for .87 Users	71V-00440-123	4 Minutes	This course helps Version .87 Users understand the Advanced Features of the Mobile app.
Personnel Accountability – PA 101 Personnel Accountability Information	71V-00441-123	18 Minutes	This course provides AtHoc users a Personnel Accountability Introduction.

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Instructor-Led-Courses:

Training Module	Course Code	Duration	Description	Goals
Phase 1 - AtHoc IWS Operator Administrator configurations for BlackBerry AtHoc systems (all functionality)	716-00442-123	8 Hours	This phase will enable the attendee to understand basic configuration of the core system as well as specific configurations for the functionalities of Alert, Connect, Collect and Account.	<ul style="list-style-type: none"> • Describe and be able to perform configuration options in the BlackBerry AtHoc system, to include: <ul style="list-style-type: none"> o All Basic Settings options o Self-Service functions o How to set organization Security Policy (if applicable) o All Users Management Settings options <ul style="list-style-type: none"> o Alert Publishing o AtHoc Mobile Notifier • Describe and be able to perform Administrator functions <ul style="list-style-type: none"> o Assigning Operator Roles o Reports o Attributes o Distro Lists o Hierarchy o Templates, Folders, Placeholders • Describe and be able to perform configurations for Connect • Describe and be able to perform configurations for Collect • Describe and be able to perform configurations for Account
Phase 2 - Partner actions with Customer and BlackBerry AtHoc to properly configure the system	716-00443-123	2 Hours	This phase will enable the attendee to understand and perform key actions with the customer and BlackBerry AtHoc Professional Services to ensure the system is set up to meet customer needs in the most efficient manner possible.	<ul style="list-style-type: none"> • Describe and be able to perform actions required of: <ul style="list-style-type: none"> o Internal and External KickOff meetings o Operational Site surveys with the customer o Requesting Feature Enablement and Provisioning actions from BlackBerry AtHoc
Phase 3 - Technical Configuration and Implementation	716-00444-123	4.5 Hours	This phase will enable the attendee to understand and perform the most common technical scenarios a partner is expected to encounter with a hosted customer.	<ul style="list-style-type: none"> • Describe and be able to perform: <ul style="list-style-type: none"> o How to request a Desktop Client build and assist the customer in deploying the client o Gateway and Device Enablement and Modifications o Self-Service Modifications o An Active Directory Synchronization o A csv file Integration

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Assessments:

Training Module	Course Code	Duration	Description
BlackBerry AtHoc Cloud Configuration Professional – Assessment	719-00445-123	1 Hours	This assessment will cover all 3 phases of the BlackBerry AtHoc Cloud Configuration Professional curriculum.