

BlackBerry Systems Integration Professional and BlackBerry Support Professional Delta Training

The technical accreditation delta training path for [BlackBerry Systems Integration Professional](#) and [BlackBerry Support Professional](#) includes a webinar video and an online assessment. This path is for accredited partners that require delta training for the latest product version. The webinar and assessment will be accessed using the BlackBerry Universe learning portal, and the assessment must be proctored through one of BlackBerry's Authorized Training Partners. Additionally, What's New documentation can be accessed at <http://docs.blackberry.com/>.

Webinar Training

Training Module	Course Code	Duration	Description	Goals
What's New in BlackBerry UEM version 12.11	714-00401-123	1 hour	In this webinar, you will learn about the new features available in BlackBerry UEM version 12.11.	In this webinar, you will learn about the following new features in BlackBerry UEM version 12.11: <ul style="list-style-type: none"> • Android device management enhancements • iOS enhancements • Installation, upgrade, and migration enhancements • Administration and usability enhancements • BEMS enhancements • BlackBerry Dynamics app enhancements • REST API enhancements
What's New in BlackBerry UEM version 12.11 - Assessment	719-00402-123	30 minutes	This Assessment will evaluate the learner according to the objectives for the associated learning module.	The passing score for this assessment is 80%.

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Product Documentation

Training Module	Duration	Description	Goals
What's New in BlackBerry UEM version 12.11	1-2 hours	This guide contains an overview of BlackBerry UEM, including its current features, new features, and describes which resources to consult for more in-depth information.	This guide is intended for senior IT professionals who are responsible for evaluating the product as well as anyone who is interested in learning more about BlackBerry UEM. After you read this guide, you should understand the product's capabilities and the full set of technical resources available.