

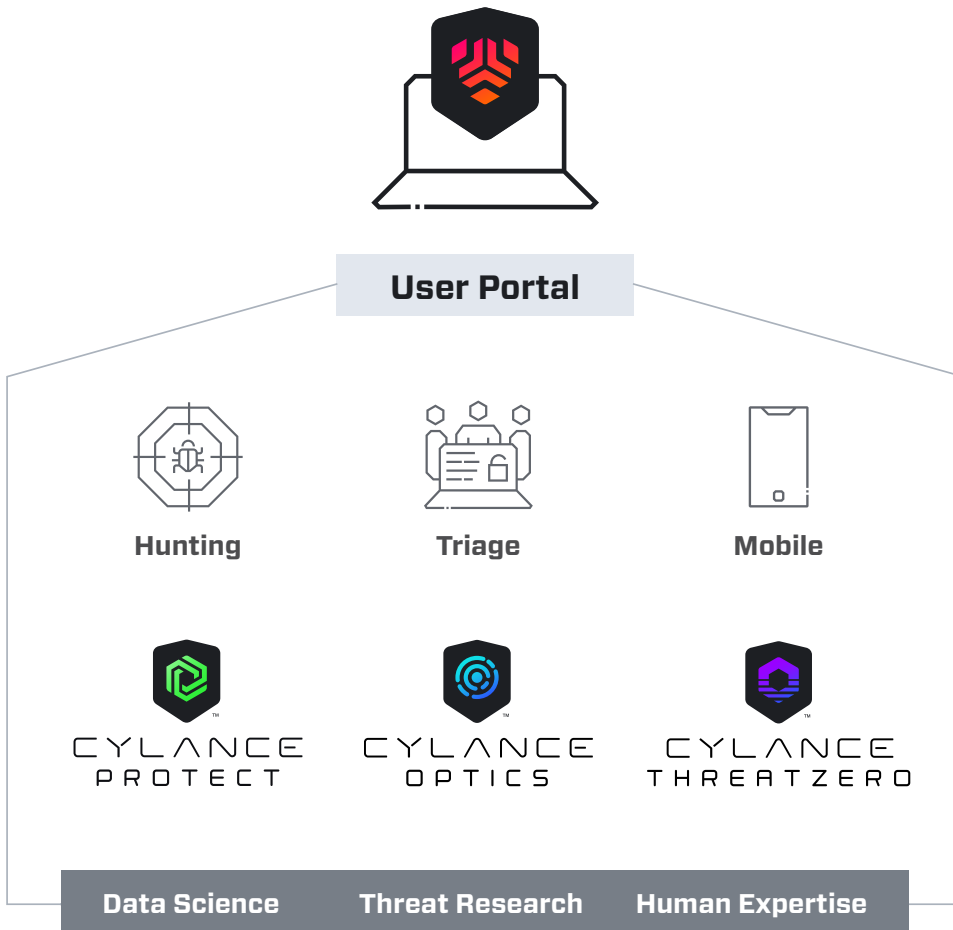
CylanceGUARD™

24x7 Managed Detection and Response

CylanceGUARD is a 24x7 managed detection and response offering that provides actionable intelligence for customers to prevent threats quickly, while minimizing alert fatigue without requiring additional resources. Using the same expertise and methods as our incident response team, analysts from BlackBerry Cylance or one of our strategic partners, hunt through customer environments to find and contain threats, prevent major breaches, and allow organizations to mature their security program.

BlackBerry Cylance has the strategy, expertise, and technology to analyze and guard an organization by preventing and containing threats as well as large scale breaches.

CylanceGUARD Components



Benefits:

Discover Threats in No Time

- Leverage our native AI platform 24X7 to detect known and zero-day threats
- Receive detailed and actionable threat intelligence whenever and wherever

Respond To Threats in No Time

- Implement effective countermeasures quickly
- Limit the impact of a breach

Implement in No Time

- Your CylanceGUARD subscription includes our award-winning native AI platform onboarded by an expert team of ThreatZERO® consultants.

Key Features:

Transparent, Proactive Threat Hunting

- Automatically validate and triage alerts
- Collate forensic data and convert alert noise into threat intelligence

Customized Mobile Visibility and Interaction

- Orchestrate alert notifications and analyst interactions
- Defined escalation tiers with an online portal and mobile app

Automated, Rapid Response

- Respond dynamically to changes in the environment
- Assess indicators of compromise and initiate responses

CylanceGUARD and CylanceGUARD Advanced both leverage the pre-execution abilities of CylancePROTECT® and the post-execution of monitoring and blocking associated with CylanceOPTICS®.

CylanceGUARD Advanced is a 24x7 comprehensive managed detection and response offering to monitor and manage customer threats that also provides closed-loop communications, and access to a BlackBerry Cylance analyst to help navigate incidents and provide regular updates on the overall threat prevention status.

CylanceGUARD is a 24x7 managed detection and response offering to help monitor and manage customer threats from alert to closure through email and mobile interactions with analysts.

	CylanceGUARD Advanced	CylanceGUARD
Configuration and Assurance (Including BlackBerry Cylance Product Onboarding)	✓	✓
Mobile Alerts and Escalation Management	✓	✓
Email Alerts	✓	✓
24x7 Basic Threat Hunting	✓	✓
24x7 Proactive Threat Hunting (Alert, Intelligence, and Methodology Hunting)	✓	
Access To CylanceGUARD Analysts (Incident Response Guidance and Strategy)	✓	
CylanceGUARD Reports (Monthly Reports on Activity and Threat Landscape)	✓	
Quarterly Prevention Review (Ongoing Review with BlackBerry Cylance experts)	✓	
Proactive Outreach for Critical Alerts	✓	
Defined SLAs for Critical Alerts	✓	

About BlackBerry Cylance

BlackBerry Cylance develops artificial intelligence to deliver prevention-first, predictive security products and smart, simple, secure solutions that change how organizations approach endpoint security. BlackBerry Cylance provides full-spectrum predictive threat prevention and visibility across the enterprise to combat the most notorious and advanced cybersecurity attacks, fortifying endpoints to promote security hygiene in the security operations center, throughout global networks, and even on employees' home networks. With AI-based malware prevention, threat hunting, automated detection and response, and expert security services, BlackBerry Cylance protects the endpoint without increasing staff workload or costs.



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