

Cylance Security Professional (CSP) Exam

Frequently Asked Questions



Does the Cylance Security Professional (CSP) credential expire?

The Cylance Security Professional exam credential does not expire and has no renewal requirements. Once you earn the CSP credential, you will receive the CSP digital certificate.

Is there a cost for taking the Cylance Security Professional (CSP) exam?

The CSP exam is free of charge. You can access the exam once you are registered and log in to the Cylance Learning Center.

What if I do not have an account on the Cylance Learning Center?

If you do not have an active account on the Cylance Learning Center, [sign up here](#).

How should I prepare for taking the Cylance Security Professional (CSP) exam?

To prepare, review the [Cylance Security Professional Accreditation Study Guide](#) and Cylance product documentation found in the knowledge base on the [Cylance Support Portal](#).

How do I take the Cylance Security Professional (CSP) exam?

The CSP exam is accessed via the Cylance Learning Center. Log in to the Learning Center and select the “ACCREDITATION: CYLANCE SECURITY PROFESSIONAL (CSP) Exam” in the Course Library. You can then click on the icon and “Start this Course” to begin the exam.

How long do I have to complete the Cylance Security Professional (CSP) exam?

The exam is timed. You will have two hours to complete the exam. If you select exit to leave the exam before completing, the exam timer will pause. When you return, select the course and click “Continue this course”. The timer will start again.

Can I review my answers before submitting them for scoring?

Yes. Once you have answered the questions, a review page will allow you to review and change your answers. If you want to change an answer, click “Change this answer” and the question will pop up for you to update your answer. Once you have reviewed all your answers and you are ready to submit them, click “Complete” to get your score.

What is the required passing score on the Cylance Security Professional (CSP) exam?

The CSP exam requires an 80% score or better to pass. You can retake the exam as many times as necessary to earn a passing score.

How many questions are on the Cylance Security Professional (CSP) exam?

Each CSP exam consists of 75 questions which are randomly selected from a larger pool of questions.

What is the Cylance Security Professional (CSP) Exam?

The CSP exam tests your knowledge of the core features and functions of the Cylance AI Platform™. The CSP exam is web-based and consists of 75 multiple-choice questions. You are given two hours to complete the exam and can retake it as many times as necessary to earn a passing score of 80%.

For more information about the CSP exam, refer to our [Cylance Security Professional Accreditation](#).

How do I retake the Cylance Security Professional (CSP) exam?

When you are ready to retake the exam, log in to the Cylance Learning Center. Select the “ACCREDITATION: CYLANCE SECURITY PROFESSIONAL (CSP) Exam” and click “Continue this Course”

How do I view or print a certificate of completion for the Cylance Security Professional (CSP) exam?

Once you pass the CSP exam, you will be able to download and print a CSP certificate via the Cylance Learning Center.

To view or print your certificate:

1. Log in to the Learning Center
2. Select “Achievements” (from the top menu)
3. You will see the Achieved date and Compliant Until date
4. Click “Download Certificate”
5. A printable PDF of the certificate of accreditation will download to your system

Does the Cylance Security Professional (CSP) exam qualify for CPE credits?

Yes. Passing the CSP exam will qualify as CPE/CE credits toward maintaining ISC2, ISACA, or other security credentials.

- Credit Type: Education/Professional Examinations
- Credits Amount: Four CPE credits

How do I to get access to the Cylance Security Professional (CSP) exam?

The CSP exam is located on the Cylance Learning Center. To get a user account on the the Learning Center, [sign up here](#). Provide your company name and corporate email address, and your request will be processed by Cylance’s Education Services team.

Note: The material on the Learning Center is provided by Cylance as a service to its customers and partners and may be used for informational and non-commercial purposes only.

Is there additional support available?

If the instructions in this FAQ were not able to resolve your issue and you need additional help with the Learning Center, please contact [Cylance Education Services](#). Please be sure to include your corporate email address and a detailed description of the issue.

About BlackBerry Cylance

BlackBerry Cylance develops artificial intelligence to deliver prevention-first, predictive security products and smart, simple, secure solutions that change how organizations approach endpoint security. BlackBerry Cylance provides full-spectrum predictive threat prevention and visibility across the enterprise to combat the most notorious and advanced cybersecurity attacks, fortifying endpoints to promote security hygiene in the security operations center, throughout global networks, and even on employees’ home networks. With AI-based malware prevention, threat hunting, automated detection and response, and expert security services, BlackBerry Cylance protects the endpoint without increasing staff workload or costs.



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