BLACKBERRY INVESTOR PRESENTATION

Q4 FY'19



SAFE HARBOR STATEMENT

Forward-looking statements in this presentation are made pursuant to the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995 and applicable Canadian securities laws. When used herein, words such as "expect", "anticipate", "estimate", "may", "will", "should", "could", "intend", "believe", and similar expressions, are intended to identify forward-looking statements. Forward-looking statements are based on estimates and assumptions made by BlackBerry Limited in light of its experience and its perception of historical trends, current conditions and expected future developments, as well as other factors that BlackBerry believes are appropriate in the circumstances. Many factors could cause BlackBerry's actual results, performance or achievements to differ materially from those expressed or implied by the forward-looking statements, including those described in the "Risk Factors" section of BlackBerry's Annual Information Form, which is included in its Annual Report on Form 40-F (copies of which filings may be obtained at www.sedar.com or www.sec.gov). These factors should be considered carefully, and readers should not place undue reliance on BlackBerry's forward-looking statements. BlackBerry has no intention and undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law. BlackBerry and related trademarks, names and logos are the property of BlackBerry Limited and are registered and/or used in the U.S. and countries around the world. All other marks are the property of their respective owners. BlackBerry is not responsible for any third-party products or services.



OUR VISION

A connected world, in which you are safe and your data is yours

OUR MISSION

To be the world's leading provider of end-to-end mobility solutions that are the most secure and trusted

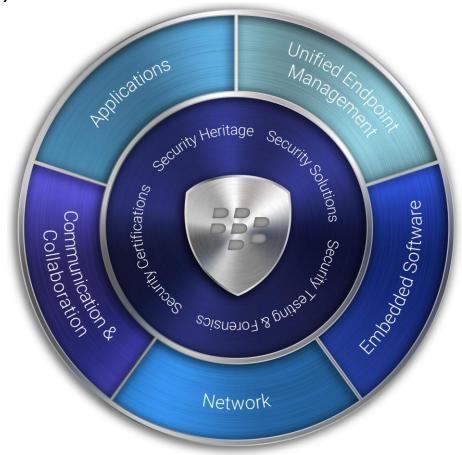
OUR VALUE PROPOSITION

BlackBerry provides the secure and trusted foundation for the Enterprise of Things

OUR STRATEGY

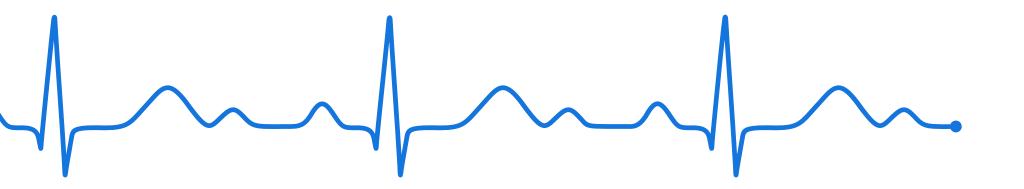
Four synergistic growth engines, delivering the most secure and comprehensive Enterprise of Things (EoT)

- Endpoint management
- 2 Embedded software
- 3 Appliances
- Technology & IP licensing



WE ARE WELL POSTIONED FOR GROWTH

The EoT era is upon us... Security and privacy are essential



8B

Human population By 2025

75B

Connected Things By 2025 **3T**

Spend (USD) on Connected Things By 2025 1

Vulnerability
To Expose
All Things

Sources: United Nations, IHS, Machina Research

CONNECTING THE ENTERPRISE OF THINGS

BlackBerry software is embedded in millions of Things

FROM 100M SMARTPHONES

TO 100's OF MILLIONS OF THINGS



































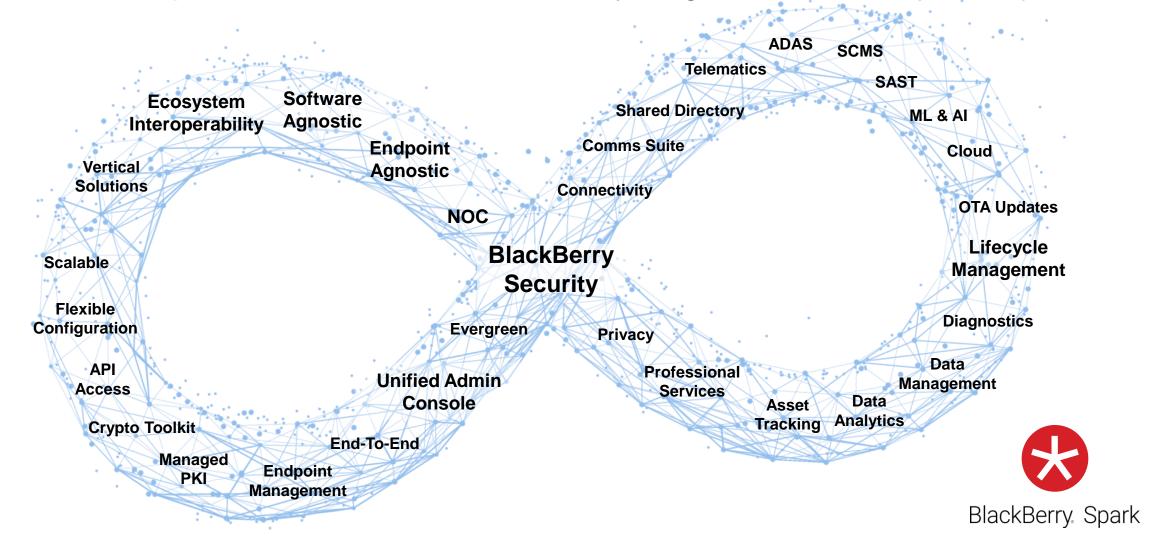






BLACKBERRY SPARK

One seamless platform for the Internet of Everything



FORTIFYING THE LEADING EOT SECURE COMMUNICATION PLATFORM

BlackBerry



End-to-end mobility solutions
that are secure, trusted, and act
as the foundation for the
Enterprise of Things



CYLNNCE

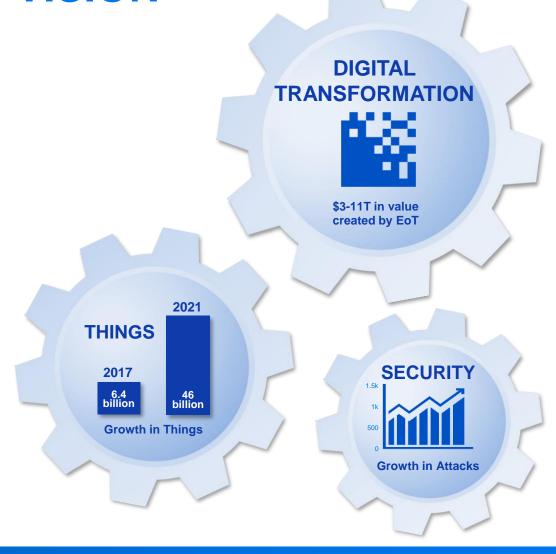


Leading next-gen AI-based cybersecurity platform that changes how organizations approach endpoint security

SECURING THE ENTERPRISE OF THINGS

THIS TRANSACTION ACCELERATES THE REALIZATION OF OUR EOT VISION

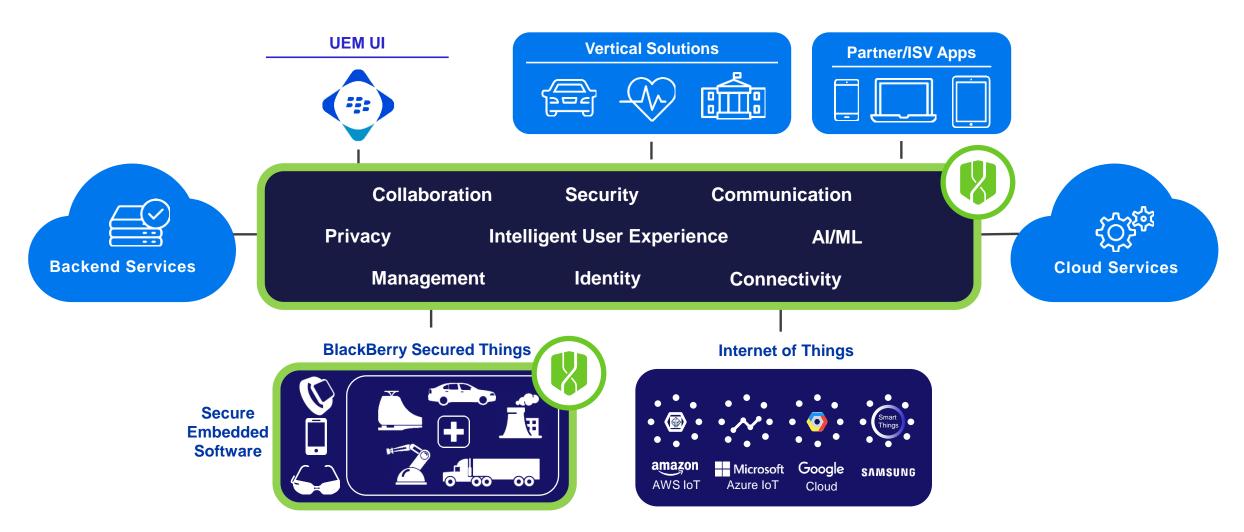
EoT enables digital transformation using hyperconnected "things" that are highly secure



Source: McKinsey & Company, Gartner, Ericsson Mobility Report, 2016 Verizon Data Breach Investigations Report



Technology from Cylance will be leveraged in critical areas of our Spark Platform



SECURE, TRUSTED, AND PRIVATE ENDPOINTS AND DATA

Combination will bolster BlackBerry's leading position in securing the EoT

- Will complete BlackBerry's Spark vision with coveted AI and next-gen endpoint cybersecurity talent and capabilities
- End-to-end endpoint cybersecurity platform vision that will protect all types of endpoints from the chip to the edge across the security lifecycle
- Will add world-class technical team of 300+ software engineers and data scientists and ~100 patents in cybersecurity and machine learning⁽¹⁾

- Will expand BlackBerry's TAM into \$11B+ high-growth cybersecurity endpoint market⁽²⁾
- Efficient and complementary GTM channel across multiple industry verticals and enterprise sizes
- Will accelerate previously disclosed strategy to be the leader in secure endpoint communications across the EoT

Notes: (1) Includes both granted and pending. (2) Source: IDC



KEY OBJECTIVES FOR FY19 AND BEYOND

Continue building momentum



Double-digit growth in software and services billings



Positive EPS



Positive cash flows from continuing operations



Continue to drive toward our timeless model

Timeless model

Accelerated growth from EoT

Recurring software & services revenue ~90%

Gross margin ~80-85%

Operating Income ~20-25%

Adjusted EBITDA ~25-30%

Current performance

FY19 results

Recurring software & services revenue ~91%

Gross margin 78%

Operating Income 13%

Adjusted EBITDA 20%

Note: Non-GAAP Financials

GAAP INCOME STATEMENT (\$M)

	Q1	l-18	Q2	2-18	Q	3-18	Q4-	-18	FY	2018	Q1	L- 19	Q	2-19	Q	3-19	Q	4-19	FY	2019
Enterprise Software and Services		92		91		97		108		388		79		88		96		92		355
BlackBerry Technology Solutions		36		38		43		46		163		47		49		53		55		204
Licensing, IP, & Other		32		56		50		58		196		63		56		68		99		286
Software & Services	\$	160	\$	185	\$	190	\$	212	\$	747	\$	189	\$	193	\$	217	\$	246	\$	845
Handheld Devices		37		16		9		2		64		8		5		-		-		13
Service Access Fees		38		37		27		19		121		16		12		9		9		46
Total GAAP Revenue		235		238		226		233		932		213		210		226		255		904
Cost of Sales		85		63		58		56		262		52		49		56		49		206
Gross Profit		150		175		168		177		670		161		161		170		206		698
Research and Development		61		60		60		58		239		61		51		55		52		219
Selling, Marketing and Admin		109		110		118		131		467		100		106		91		109		406
Amortization		40		39		37		37		153		37		35		33		31		136
Impairment of Long-lived Assets		-		11		-		-		11		-		-		-		-		-
Loss on Sale, Disposal and Abandonment of Long-live Assets		1		3		2		2		9		-		-		2		1		3
Debentures Fair Value Adjustment		218		(70)		77		(34)		191		28		(70)		(69)		(6)		(117)
Arbitration Award (Charges) and settlements, net		(815)		-		132		-		(683)		-		-		-		(9)		(9)
Total Operating Expenses		(386)		153		426		194		387		226		122		112		178		638
GAAP Operating Income (Loss)		536		22		(258)		(17)		283		(65)		39		58		28		60
Investment Income (Loss), Net		136		1		(17)		3		123		6		5		2		4		17
Income (Loss) before Income Taxes		672		23		(275)		(14)		406		(59)		44		60		32		77
Provision for (recovery of) income taxes		1		4		-		(4)		1		1		1		1		(19)		(16)
GAAP Net Income (Loss)	\$	671	\$	19	\$	(275)	\$	(10)	\$	405	\$	(60)	\$	43	\$	59	\$	51	\$	93
Earning (Loss) per Share Basic	\$	1.26	\$	0.04	\$	(0.52)	\$ (0.02)	\$	0.76	\$	(0.11)	\$	0.08	\$	0.11	\$	0.09	\$	0.17
Earning (Loss) per Share Diluted	\$	1.23	\$	(0.08)	\$	(0.52)	\$ (0.06)	\$	0.74	\$	(0.11)	\$	(0.04)	\$	(0.01)	\$	0.08		\$0.00
Weighted-average number of common shares outstanding																				
(000's)																				
Basic	53	31,096	53	31,381	5	32,496	536	6,594	5	532,888	53	86,964	5	37,299	5	40,406	5	47,272	54	40,477
Diluted	54	14,077	59	91,881	5	32,496	597	7,094	5	545,886	53	86,964	5	97,799	6	00,906	6	15,593	6	16,467

NON-GAAP RECONCILIATION (\$M)

Non-GAAP Ad	justments	(<u>Pre-Tax and After-Tax)</u>	

LLA Impairment Charges
Selective patent abandonment
Debentures Fair Value Adjustment
Restructuring Charges
Software Deferred Revenue Acquired
Stock Compensation Expense
Acquired Intangible Amortization
Business Acquisition and Integration Costs
Arbitration Charges (Awards) and settlements, net
Legacy Royalty Adjustments
Acquisition income tax recoveries
Total Non-GAAP Adjustment (Pre-Tax and After-Tax

Q1-18	Q2-18	Q3-18	Q4-18	FY 2018	Q1-19	Q2-19	Q3-19	Q4-19	FY 2019
-	11	-		11	-	-	-	-	-
1	2	-	2	4	-	-	-	-	-
218	(70)	77	(34)	191	28	(70)	(69)	(6)	(117)
16	16	20	26	78	4	3	1	3	11
9	11	9	6	35	4	4	2	2	12
13	12	12	13	49	18	21	15	14	68
25	24	23	22	95	22	22	20	18	82
11	1	1	-	14	1	(2)	5	8	12
(954)	-	149	(1)	(806)	-	-	-	(9)	(9)
-	-	-	1	1	-	-	-	-	-
								(21)	(21)
\$ (661)	\$ 7	\$ 291	\$ 35	\$ (328)	\$ 77	\$ (22)	\$ (26)	\$ 9	\$ 38

GAAP	to non	-GAAP	Gross	Profit

GAAP Revenue

Non-GAAP Gross Profit

Software Deferred Revenue Acquired
Non-GAAP Revenue
GAAP Cost of Sales Non-GAAP Adjustments to Cost of Sales Non-GAAP Cost of Sales

Q1	l-18	Q	2-18	Q	3-18	Q4	l-18	FY	2018	Q	1-19	Q	2-19	Q	3-19	Q	4-19	FY	2019
\$	235	\$	238	\$	226	\$	233	\$	932	\$	213	\$	210	\$	226	\$	255	\$	904
	9		11		9		6		35		4		4		2		2		12
	244		249		235		239		967		217		214		228		257		916
	85		63		58		56		262		52		49		56		49		206
	(4)		(4)		(3)		(5)		(16)		(1)		(2)		(1)		(2)		(6)
	81		59		55		51		246		51		47		55		47		200
	163		190		180		188		721		166		167		173		210		716

NON-GAAP RECONCILIATION (\$M) (CONT.)

Adjusted EBITDA	Q1	-18	Q.	2-18	Q3	3-18	Q4	-18	FY 2	2018	Q1-19	Q	2-19	Q3-	19	Q4	-19	FY	2019
GAAP Operating Income (Loss)	\$	536	\$	22	\$	(258)	\$	(17)	\$	283	\$ (65)	\$	39	\$	58	\$	28	\$	60
Non-GAAP Adjustments to Operating Income		(522)		7		274		36		(205)	77		(22)		(26)		30		59
Non-GAAP Operating Income		14		29		16		19		78	12		17		32		58		119
Amortization		51		45		42		39		177	41		38		37		33		149
Acquired Amortization Intangibles		(25)		(24)		(23)		(22)		(95)	(22)		(22)		(20)		(18)		(82)
Adjusted EBITDA		40	·	50		35		36		160	31		33	•	49		73	·	186

Reconciliation from GAAP Net Income (Loss) to Nor	1-
GAAP Net Income and Non-GAAP Earnings per Shar	e

GAAP Net Income (Loss)

Total Non-GAAP Adjustment (After-Tax)

Non-GAAP Net Income (Loss)

Non-GAAP Basic Earning (Loss) per Share Shares outstanding for Non-GAAP income (loss) per share reconciliation ('000)

	Q1-18	Q	2-18	C	(3-18	Q	4-18	FY	2018	Q	1-19	Q	2-19	Q	3-19	C	(4-19	FY	2019
\$	671 (661)	\$	19	\$	(275) 291	\$	(10) 35	\$	405 (328)	\$	(60) 77	\$	43 (22)	\$	59 (26)	\$	51 9	\$	93 38
	10		26		16		25		77		17		21		33		60		131
\$	0.02	\$	0.05	\$	0.03	\$	0.05	\$	0.14	\$	0.03	\$	0.04	\$	0.06	\$	0.11	\$	0.24
5	31,096	53	31,381	5	32,496	53	36,594	53	32,888	53	36,964	53	37,299	54	10,406	54	47,272	54	10,477

Non-GAAP Revenue, non-GAAP Loss Before Income Taxes, non-GAAP Net Loss, non-GAAP Gross Profit, Adjusted EBITDA, and non-GAAP Loss Per Share do not have a standardized meaning prescribed by GAAP and thus are not comparable to similarly titled measures presented by other issuers. The Company believes that the presentation of these non-GAAP measures enables the Company and its shareholders to better assess the Company's operating results relative to its operating results in prior periods and improves the comparability of the information presented. This non-GAAP information should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. You are encouraged to review the Company's filings on SEDAR and EDGAR. The company makes no commitment to update the information above subsequently.

AMORTIZATION AND RECONCILIATION DETAILS (\$M)

RAP Charges Details (Pre-Tax)	Q1	-18	Q	2-18	Q	3-18	Q	4-18	FY	2018	Q	1-19	Q	2-19	С	(3-19	Q	4-19	FY 2	2019
Cost of Sales	\$	3	\$	3	\$	2	\$	3	\$	11	\$	-	\$	1	\$	-	\$	1	\$	2
Research and Development		3		1		1		-		5		2		-		-		-		2
Selling, General and Administration		10		12		17		23		62		2		2		1		2		7
Total RAP Charges	\$	16	\$	16	\$	20	\$	26	\$	78	\$	4	\$	3	\$	1	\$	3	\$	11

Amortization of Intangibles and PP&E Details	Q1-18		Q2-18	Q3-	18	Q	4-18	FY	2018	Q1-19		Q2-19	C	Q 3 -19	Q	4-19	FY	2019
In Cost of Sales																		
Property, Plan and Equipment	\$ 7	\$	4	\$	5	\$	2	\$	18	\$ 2	2	\$ 1	\$	2	\$	1	\$	6
Intangibles Assets	4		2		-		-		6		2	2		2		1		7
Total in Cost of Sales	11		6		5		2		24		1	3		4		2		13
In Operating Expenses																		
Property, Plan and Equipment	\$ 5	\$	5	\$	3	\$	5	\$	18	\$ 3	3	\$ 3	\$	4	\$	4	\$	14
Intangibles Assets	35		34		34		32		135	34	1	32		29		27		122
Total in Operating Expenses	40		39		37		37		153	37	7	35		33		31		136
Total Amortization																		
Property, Plan and Equipment	\$ 12	\$	9	\$	8	\$	7	\$	36	\$!	5	\$ 4	\$	6	\$	5	\$	20
Intangibles Assets	39		36		34		32		141	36	ŝ	34		31		28		129
Total Amortization	51		45		42		39		177	4:	1	38		37		33		149

Non-GAAP Revenue, non-GAAP Loss Before Income Taxes, non-GAAP Net Loss, non-GAAP Gross Profit, Adjusted EBITDA, and non-GAAP Loss Per Share do not have a standardized meaning prescribed by GAAP and thus are not comparable to similarly titled measures presented by other issuers. The Company believes that the presentation of these non-GAAP measures enables the Company and its shareholders to better assess the Company's operating results relative to its operating results in prior periods and improves the comparability of the information presented. This non-GAAP information should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. You are encouraged to review the Company's filings on SEDAR and EDGAR. The company makes no commitment to update the information above subsequently.

BLACKBERRY EXECUTIVE TEAM



John Chen
Chief Executive Officer &
Executive Chair



Steve Capelli
Chief Financial Officer &
Chief Operating Officer



Randall Cook
Chief Legal Officer &
Corporate Secretary



Billy Ho
EVP, Enterprise Products
& VAS



Stuart McClure
President of
BlackBerry Cylance



Bryan PalmaPresident & Chief
Operating Officer



Nita White-Ivy EVP, Human Resources



Mark Wilson Chief Marketing Officer

