

BlackBerry Commerce Refund Policy:

All Sales are final and Blackberry Commerce's policy is not to provide refunds subject to the following:

1. If BlackBerry Commerce does not make the product available for download by you within a reasonable period of time after completion of the purchase, BlackBerry Commerce customer service will, in its sole discretion, either replace your order (by providing the product in a manner that allows you to download the product) or arrange for your purchase price to be refunded.
2. If, within 90 days of your purchase, BlackBerry Commerce or its service providers disable the operation of the product on your BlackBerry software (other than for breach of an applicable agreement by you) and do not make available within a reasonable period a replacement to such product, BlackBerry Commerce customer service will arrange for your purchase price to be refunded.
3. If BlackBerry Commerce is required by the laws applicable in your jurisdiction to offer additional refund or warranty rights, BlackBerry Commerce will provide such remedies as required pursuant to such laws and, where permitted, BlackBerry Commerce may elect to provide one or more alternative remedies (such as refund, credit, re-performance of services, or re-provision of products or alternative products). If you feel you have been charged incorrectly you must notify BlackBerry App World customer service, within 30 days of your purchase, at www.blackberry.com/support/appworld.