

Fireside Chat

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Chief Superintendent, Greater
Manchester Police



**EMPOWERING THE SECURELY
CONNECTED WORKFORCE**

BlackBerry® Secure™

**WORLD
TOUR**



Lessons of the past



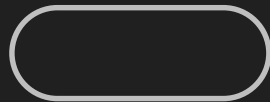
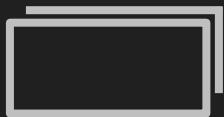
Historic deployments focussed on the tech
not the people



Result: Expensive doorstops cupboard clutter.
Unbreakable 'Toughbooks' get broken.



This deployment focussed on the people,
letting the tech follow





Project Initiation



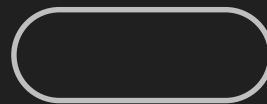
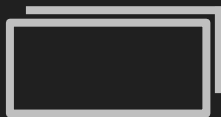
Executive Buy-in



Finding people who know what they are doing



Getting a clear picture of frontline user requirements





Cultural Change



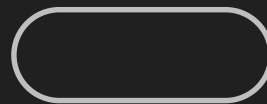
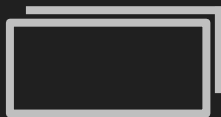
Early Adopters (Kit Envy)



Work Side / Personal Side to encourage uptake and care



Paradigm Shifting Appropriate Use Policy





'Snag' List



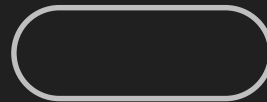
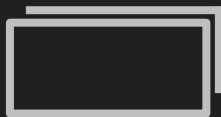
NCRS compliance
Audit Capability



Server Capacity Issues
Delayed Apps



Resting on our laurels





Celebrating Success (for circa. 9000 users)



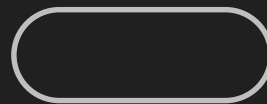
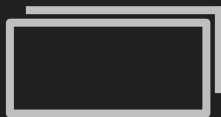
4,148,420 (85%) transactions
outside of the Police Station



93% of officers feel confident solving a problem
using their mobile device



£950,000 per annum post savings
£6000 month Airwave transmission cost savings
10,000 hours of admin / travel time saved a month





What's Next?



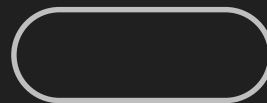
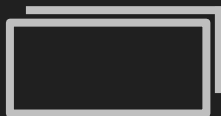
Biometrics



Tech Refresh & New Apps



Wider Academic Partnerships to
explore 'big data' opportunities





Unpacking Greater Manchester Police's Mobile Revolution

Chief Superintendent Phil Davies



#BBSWT