Fireside Chat

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Chief Superintendent, Greater Manchester Police
Lessons of the past

Historic deployments focussed on the tech not the people


This deployment focussed on the people, letting the tech follow
Project Initiation

Executive Buy-in

Finding people who know what they are doing

Getting a clear picture of frontline user requirements
Cultural Change

Early Adopters (Kit Envy)

Work Side / Personal Side to encourage uptake and care

Paradigm Shifting Appropriate Use Policy
‘Snag’ List

NCRS compliance
Audit Capability

Server Capacity Issues
Delayed Apps

Resting on our laurels
Celebrating Success (for circa. 9000 users)

4,148,420 (85%) transactions outside of the Police Station

93% of officers feel confident solving a problem using their mobile device

£950,000 per annum post savings
£6000 month Airwave transmission cost savings
10,000 hours of admin / travel time saved a month
What’s Next?

- Biometrics
- Tech Refresh & New Apps
- Wider Academic Partnerships to explore ‘big data’ opportunities
Unpacking Greater Manchester Police’s Mobile Revolution

Chief Superintendent Phil Davies
#BBSWT